



## Become a Brisbane Open Guide

Opening Brisbane to locals and visitors alike requires special people as guides. As an historian, social geographer, public speaker, or even a performing or public artist, we know you have a passion for our beautiful city. If you are considering becoming a guide, willing to skill up on keeping your group happy and safe, wanting to share some key insights with our guests, we are interested in you.

### Tour Guides for Brisbane Open

Brisbane Open is all about giving Brisbane locals and visitors alike a deeper, richer encounter with our city. Locals love to become tourists in their own backyards, learning things they did not know before about their home. The perspective you bring as a local guide is both personal and extraordinarily special. You will provide a view into our places and spaces, architecture, history, culture, art, and social history as you walk and talk with our guests.

The type of people who book with us are curious about the stories of the key characters, artworks, public buildings, or private residences. They may have never been to Brisbane before, or they may be recent or long term locals. Your tour may take the group into places that the public does not normally have access to. The experience may be customised for the special group on that day, to also find the best café, gallery exhibition or river walk alongside a forgotten piece of Brisbane's history, so we are looking for a range of guides for our different itineraries.

### WHY JOIN BRISBANE OPEN?

- We offer you a chance to work with people who love learning new things.
- We ensure you are trained well.
- You become part of the cultural tourism hub of our city.
- The work is enjoyable and best utilises your skills and knowledge.

### Key personal traits

- Honest and courteous, you have the capacity to draw on the knowledge you have, to answer questions to the best degree of accuracy possible.
- Passionate about learning new things to enrich your knowledge.
- Diversely culturally interested and competent with people of all backgrounds.
- Welcoming, understanding, confident and interested in people.
- Organised and able to communicate effectively.
- Able to demonstrate consideration for businesses your group may meet.
- Knowledgeable about Brisbane cultural institutions – the partners of Brisbane Open.



### **Skills and experience**

- Guiding tour groups, or other similar experience in cultural, historic or architectural contexts
- Familiarity with Brisbane's place in the Australian cultural landscape, its offerings for visitors and locals.
- Capacity to upskill and implement in safety guidelines (general and COVID safe)
- Public speaking, teaching, or acting experience delivering memorised information

### **YOUR ROLE AS A GUIDE**

#### **Group management**

- Taking your group in hand confidently and responsibly.
- Answering their questions as best you can, bringing your passion.
- Ensuring our guests are safe, feel included and know what to do to respect the others in the group.
- Playing by the rules – Brisbane Open complies to state government guidelines for managing tour groups.

#### **Communicating**

- Conversing with our crew manager to ensure you have all the information you need.
- Communicating respectfully with partner venue managers.
- Reporting back to the crew about anything they should know.
- Bringing us new pearls of information or great photos that we can share on social media.

#### **Creating content**

- You may be the type of guide that love to do research and can create tours for us to include in our program of special experiences. This is not essential but presents possibilities.

**Interested? Please contact Brisbane Open, providing your CV and what motivates you to join us.**

Email: [info@brisbaneopenhouse.com.au](mailto:info@brisbaneopenhouse.com.au) with the subject line "Joining up".

